

2020 FSA Partner Summit Agenda

- 01 OPENING REMARKS & INTRODUCTIONS
- FEDERAL STUDENT AID UPDATES
- TRENDING TOPICS
- STATE OF DELAWARE UPDATES
- CLOSING REMARKS

FSA Partner Summit-Delaware

9/16/20





Agenda

- FAFSA® UPDATES
- 02 FSA ID
- 03 FAFSA® ENHANCEMENTS AND NEW PRODUCTS
- WEB UPDATES
- MOBILE UPDATES
- WHAT'S THE SCENARIO?
- FSA RESOURCES
- QUESTIONS & ANSWERS

Who Should Complete the FAFSA® Form?

STUDENTS
ATTENDING A
COLLEGE





STUDENTS ATTENDING GRADUATE SCHOOL



ADULTS
ATTENDING/
RETURNING TO
A COLLEGE

Who Should Complete the FAFSA® Form?

STUDENTS
PURSING A
VOCATIONAL
CREDENTIAL





STUDENTS
ENROLLED IN
ONLINE
COURSES



STUDENTS
PURSUING
CERTIFICATES

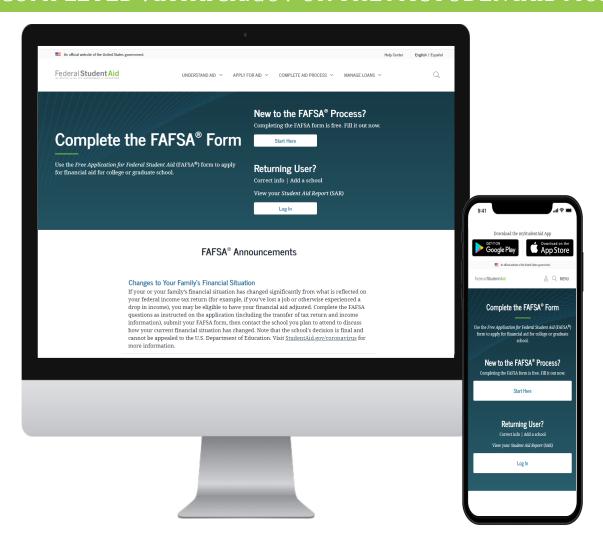


FAFSA® Updates



2021-22 FAFSA® Updates

THE 2021-22 FAFSA® FORM WILL LAUNCH OCTOBER 1, 2020 AND CAN BE COMPLETED VIA FAFSA.GOV OR THE MYSTUDENTAID MOBILE APP.



Schedule 1 Question Update



THE SCHEDULE 1 QUESTION IN BOTH THE PARENT FINANCIALS AND STUDENT FINANCIALS SECTIONS OF THE FAFSA FORM HAS BEEN REVISED.

The answer to the "Did you/your parent file a Schedule 1 with the IRS Form 1040?" can now be transferred by the IRS if the user utilizes the IRS DRT.

The instructions on how to answer the Schedule 1 question in the event the applicant does not use the DRT have also been updated to provide additional clarity when answering the question

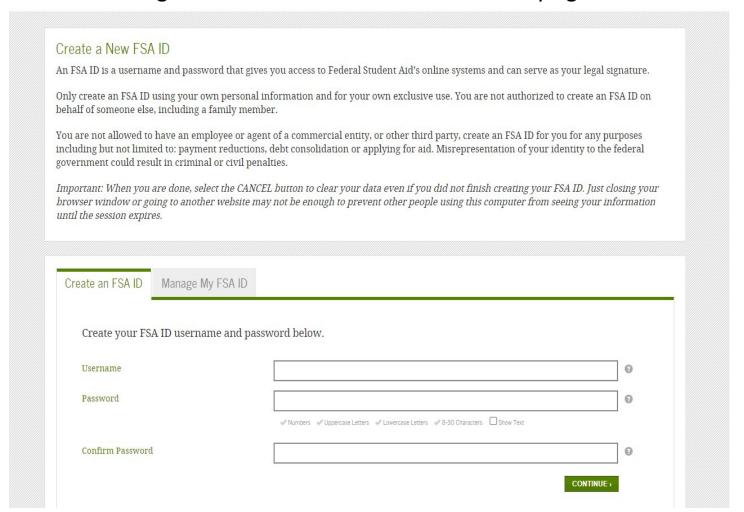
Did (or will) you file **a Schedule 1** with your **2019 tax return**? **Answer "No"** if you did not file a Schedule 1 or only filed a Schedule 1 to report: unemployment compensation, educator expenses, IRA deduction, student loan interest deduction, Alaska Permanent Fund dividend, or virtual currency.

FSA ID



FSAID

The FSAID is a username and password combination. You use it to log into our websites and to electronically sign our forms



FSAID

HOW TO CREATE



Visit fsaid.ed.gov



Enter your email address



Create a username



Create a password



Enter your name, date of birth, and Social Security number

FSAID

HOW TO CREATE



Enter your mobile phone number



Set up 4 challenge questions



Read and accept the terms



Verify your mobile phone number



Verify your email address

WHO'S MY PARENT WHEN I FILL OUT THE FAFSA® FORM?

Dependent students are required to report parent information.

On your FAFSA® form,

"PARENT" MEANS YOUR

LEGAL (biological or adoptive)
parents or stepparent, or a
person that the state has
determined to be your legal
parent.



WHOSE INFORMATION IS PROVIDED ON THE FAFSA®?

PARENTS' MARITAL STATUS:	PROVIDE INFORMATION FOR:
MARRIED	Both of your parents
REMARRIED (AFTER BEING WIDOWED OR DIVORCED)	Parent and Stepparent
UNMARRIED AND BOTH LEGAL PARENTS LIVING TOGETHER	Both of your legal parents
NEVER MARRIED	The parent that you lived with most during the last 12 months. If you did not live with one parent more than the other, provide information about the parent who provided more financial support during the last 12 months, or during the most recent year that you received support from a parent.
DIVORCED OR SEPARATED	The parent that you lived with most during the last 12 months. If you did not live with one parent more than the other, provide information about the parent who provided more financial support during the last 12 months, or during the most recent year that you received support from a parent.
WIDOWED	Your parent



FAFSA® ENHANCEMENTS AND NEW PRODUCTS

Continuous Enhancements



StudentAid.gov

INTEGRATED FAFSA® FORM INTO STUDENTAID.GOV



fafsa.gov

LAUNCHED MOBILE RESPONSIVE SITE

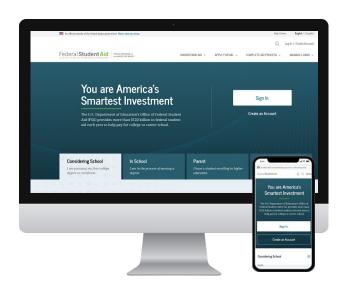


myStudentAid

RELEASED MYSTUDENTAID MOBILE APP



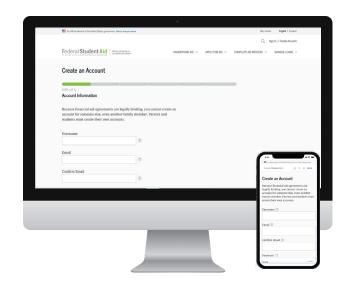
Studentaid.gov



The new consolidated website providing one front end platform



Logging into an Account



LOGGING INTO their (FSA ID) page allows users to make their student aid account that they can use for FAFSA® and all student related items



Personalized Dashboard

For students



Centralized hub for customer account information



LOAN SIMULATOR

A NEW TOOL TO HELP YOU MAKE DECISIONS ABOUT YOUR STUDENT LOANS.

Use it to find a repayment plan that meets your needs and goals or to decide whether to consolidate.

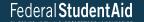
Loan simulator uses the most up-to-date information available about your federal student loans.





Annual Student Loan Acknowledgment

- Annual Student Loan Acknowledgment is one of the new consumer information tools available on StudentAid.gov for aid recipients to plan for education funding and loan repayment
- This tool provides fundamental information to new and continuing borrowers
- The Acknowledgment is currently available and is a requirement for borrowers in the 2021-22 award year



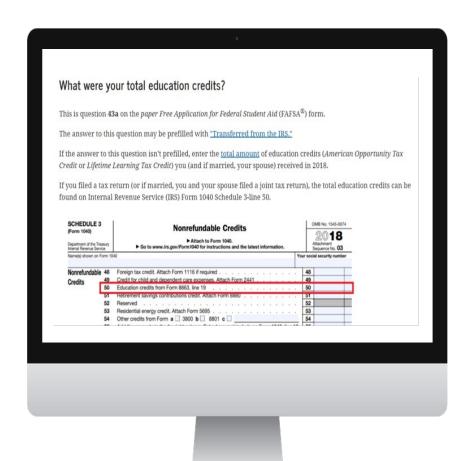
Web Updates



Updated Help Topics

Link: fafsa.gov

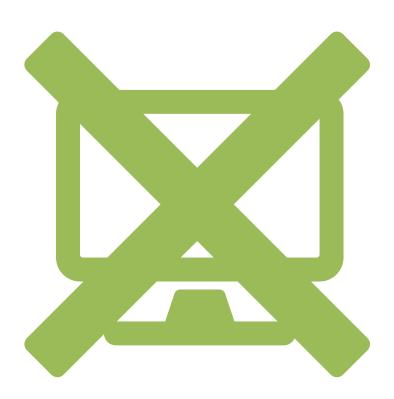
Many help topics on fafsa.gov
referencing financial forms now
feature images of those forms
with relevant line numbers
visually highlighted. For example:

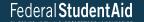




FAFSA4caster

ON SEPTEMBER 27, 2020, BEGINNING WITH THE 2021-22 APPLICATION CYCLE FAFSA4CASTER WILL NO LONGER BE AVAILABLE.





Mobile Updates

myStudentAid

Coming Soon: The myStudentAid mobile app will have **an entirely new look and feel as well as multiple new features**. The new app will provide a multitude of resources, however only the FAFSA® related features will be discussed in the following slides.

NEW FEATURES

DASHBOARD

Access various types of popular tasks and a personalized page to help users determine what actions to take.

AID SUMMARY
View federal student loan and grant history.







MYCHECKLIST

Provides users with guidance regarding student aid next steps.



MYFAFSA CHECKLIST

Views now show what role the user is logged in as.



PUSH NOTIFICATIONS

Now enabled.

myStudentAid

UPDATED FEATURES



FAFSA FORM

Complete the FAFSA® form safely and securely from a mobile device.



SETTINGS

Edit/manage an account, using a username and password (FSA ID).

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NOTIFICATION CENTER

View and manage notifications regarding student aid.

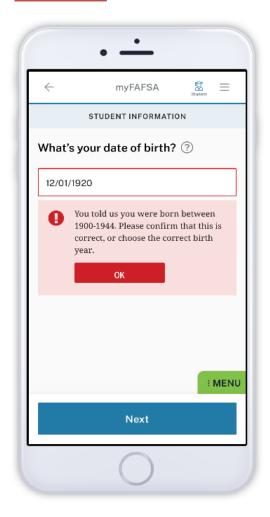


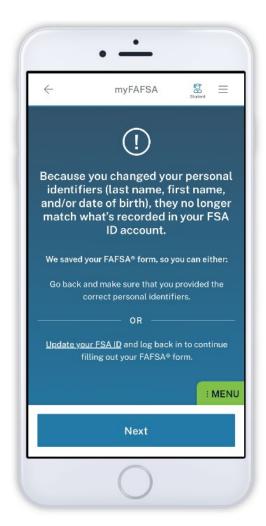
PAYMENT VEHICLE ACCOUNT (PVA)

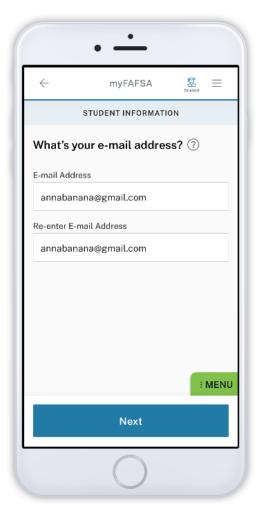
Opt to receive financial aid refunds and manage other finances through a prepaid debit card. Available at select schools during pilot phase of program.



New Look and Feel



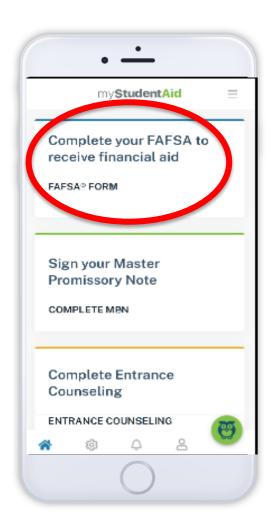






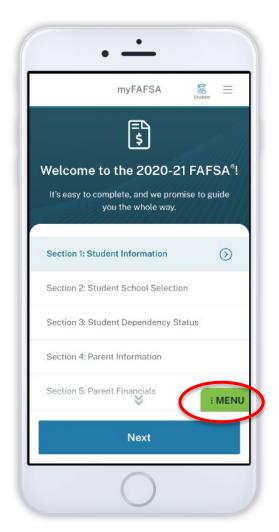
FAFSA Dashboard

With the new Dashboard, users now have an updated way to access the FAFSA® form within the app along with the other features.



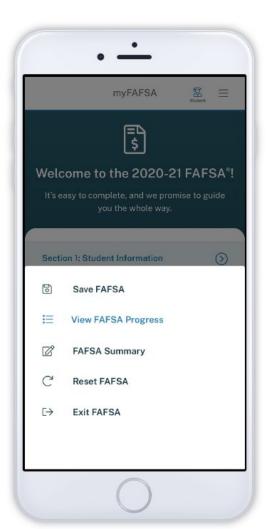


FAFSA Navigation



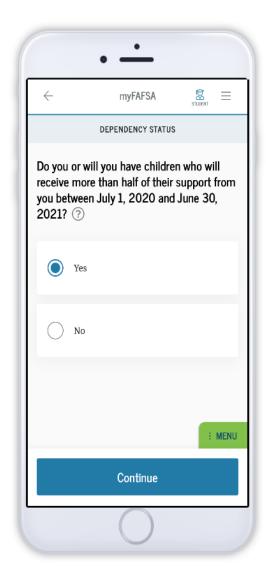
The FAFSA®-specific navigation in the app now appears as a separate menu when the user enters their FAFSA form instead of as part of the hamburger menu.

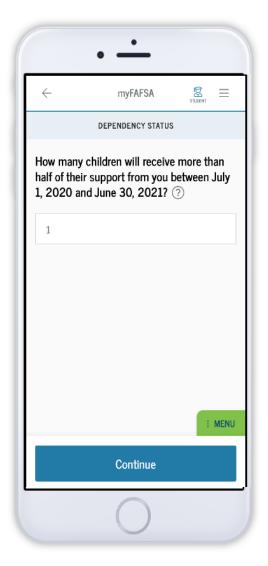






Household Information Updates







Household Information Updates

THE HOUSEHOLD INFORMATION PAGE HAS MULTIPLE UPDATES:

- THE USER will now be able to see a table that summarizes the student and parent household total size and members on the Household Information views.
- THE 'NUMBER IN COLLEGE'
 QUESTION has been moved to the
 Household Information view where this
 table displays, and the wording has
 changed.





WHAT'S THE SCENARIO?

SCENARIO 1

TRUE OR FALSE

THERE IS A DEADLINE TO COMPLETE THE FAFSA®.

TRUE.

THE DEADLINE TO COMPLETE THE 2020 – 21 FAFSA® IS JUNE 30, 2021

SCENARIO 2

TRUE OR FALSE

ONCE MY FAFSA® IS PROCESSED, I CAN NOT UPDATE ANY INFORMATION

FALSE.

ONCE THE FAFSA IS
PROCESSED, STUDENTS CAN
UPDATE THE INFORMATION ON
THE FAFSA® AND SHOULD
INFORM THE COLLEGE OR
UNIVERSITY THAT THEY HAVE
BEEN ACCEPTED INTO.

SCENARIO 3

TRUE OR FALSE

I NEED TO SUBMIT MY 2019 TAX AND INCOME INFORMATION ON THE 2020 – 21 FAFSA®

FALSE.

ONLY TAX AND INCOME
INFORMATION FROM 2018 IS
REQUIRED. IF THE INFORMATION
HAS CHANGED, STUDENTS
SHOULD CONTACT THE
COLLEGE OR UNIVERSITY THAT
THEY HAVE BEEN ACCEPTED OR
ENROLLED INTO.

SCENARIO 4

TRUE OR FALSE

ONE OF MY PARENTS
PASSED AWAY WITHIN THE
LAST SIX MONTHS, I SHOULD
ENSURE ONLY MY
2021 – 22 REFLECTS THAT.

FALSE.

THE STUDENT SHOULD CONTACT THE FINANCIAL AID OFFICE AT THE COLLEGE OR UNIVERSITY THAT THEY HAVE BEEN ACCEPTED OR ENROLLED INTO REGARDING THE 2020 – 21 FAFSA® AS WELL.

SCENARIO 5

TRUE OR FALSE

I CAN ADD AS MANY
COLLEGES TO EACH
PROCESSED FAFSA® FORM
AS NEEDED.

TRUE.

ONCE A FAFSA IS PROCESSED STUDENTS CAN UPDATE THEIR LIST OF SCHOOLS AND SUBMIT THE FAFSA® FORM AGAIN FOR PROCESSING.



FSA RESOURCES

FINANCIAL AID TOOLKIT

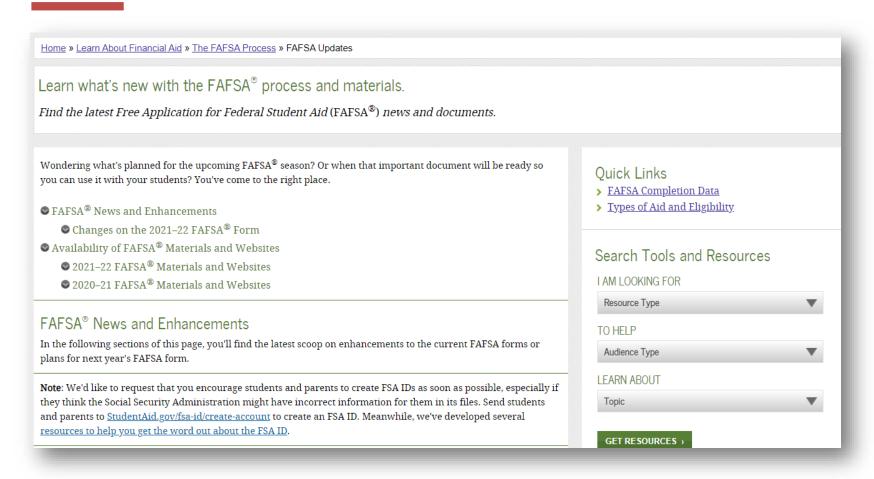
https://financialaidtoolkit.ed.gov/





FAFSA® Updates

https://financialaidtoolkit.ed.gov/tk/learn/fafsa/updates.jsp





Changes on the 2021–22 FAFSA® Form

https://financialaidtoolkit.ed.gov/tk/learn/fafsa/updates.jsp

Changes on the 2021-22 FAFSA® Form

The 2021-22 FAFSA changes include the following:

- The income threshold for an automatic zero Expected Family Contribution (EFC) increased from \$26,000 to \$27,000 for the 2021–22 award year.
- When students and parents use the IRS Data Retrieval Tool (DRT), the IRS DRT will now transfer information
 about whether they filed a Schedule 1. The answer will be based on all current exceptions for filing a Schedule
 1. The transferred data for the Schedule 1 fields will be masked.
- For students and parents who don't use the IRS DRT, the Schedule 1 help topics will be updated to include all
 current exceptions for filing a Schedule 1. "Capital Gains" has been removed as an exception and "Virtual
 Currency" has been added as an exception.
- Many FAFSA help topics referencing financial forms now feature images of those forms with relevant line numbers highlighted.





Tell your students: the first F in "FAFSA" stands for "free!" There are websites at which students can get help filing the FAFSA® form for a fee. These sites are not affiliated with or endorsed by the U.S. Department of Education (ED). We urge you to advise your students not to pay these sites for assistance that is provided for free at ED's website.

Availability of FAFSA® Materials and Websites

FAFSA documents and websites become available throughout the late summer and early fall. Keep up with anticipated availability here.

FAFSA® Materials and Websites®

https://financialaidtoolkit.ed.gov/tk/learn/fafsa/updates.jsp

2021-22 FAFSA® Materials and Websites

FAFSA® DOCUMENT OR WEBSITE	AVAILABILITY ESTIMATE
fafsa.gov	Oct. 1, 2020
PDF FAFSA form (English and Spanish)	Early October 2020
FAFSA on the Web Worksheet PDF (English and Spanish)	Early October 2020
Student Aid Report sample (English and Spanish)	October 2020
SAR Acknowledgement sample (English and Spanish)	October 2020
FAFSA demo site updated for 2021–22	Sept. 30, 2020
fafsa.gov screen shots (aka "fafsa.gov Preview Presentation")	Available now
myFAFSA Preview Presentation (screen shots)	Early September 2020
EFC Formula Guide	Available now
FAFSA summary of changes (Summary of Changes for the Application Processing System)	Available now
Federal School Code List (English and Spanish)	Updated quarterly (2/1, 5/1, 8/1, 11/1)



FAFSA® Materials and Websites®

https://financialaidtoolkit.ed.gov/tk/learn/fafsa/updates.jsp

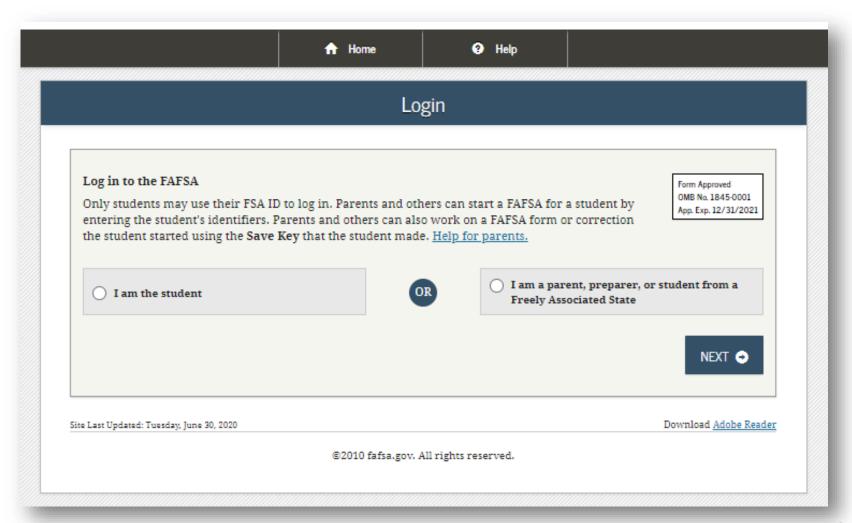
2020–21 FAFSA® Materials and Websites		
FAFSA® DOCUMENT OR WEBSITE	AVAILABILITY ESTIMATE	
<u>fafsa.gov</u>	Available now	_
PDF FAFSA form (English)	Available now	
PDF FAFSA form (Spanish)	Available now	
FAFSA on the Web Worksheet PDF (English)	Available now	
FAFSA on the Web Worksheet PDF (Spanish)	Available now	
Student Aid Report sample (English)	Available now	now
Student Aid Report sample (Spanish)	Available now	now
SAR Acknowledgement sample (English)	Available now	now
SAR Acknowledgement sample (Spanish)	Available now	

myFAFSA Preview Presentation (screen shots)	Available now
EFC Formula Guide	Available now
FAFSA summary of changes (Summary of Changes for the Application Processing System)	Available now
FAFSA4caster (English)	Available now
FAFSA4caster (Spanish)	Available now
Federal School Code List (English)	Available now



FAFSA® Demo Site

https://fafsademo.test.ed.gov/webdemo.htm

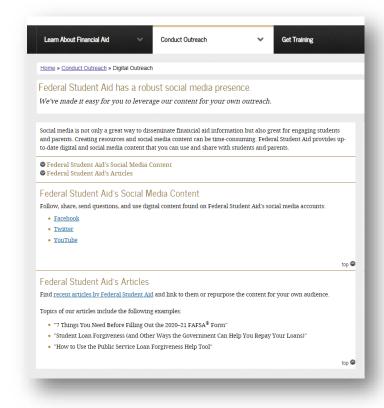




DIGITAL RESOURCES - FINANCIALAIDTOOLKIT.ED.GOV

FOR COUNSELORS, MENTORS AND COLLEGE ACCESS PROFESSIONALS

Federal Student Aid provides up-to-date digital and social media content that you can use and share with students and parents.



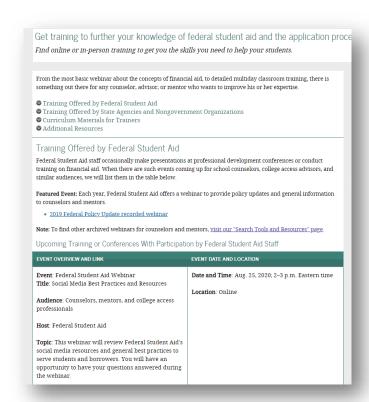


TRAINING WEBINARS - FINANCIALAIDTOOLKIT.ED.GOV

• FOR COUNSELORS, MENTORS AND COLLEGE ACCESS PROFESSIONALS

Federal Student Aid conducts training for counselors, mentors, college access professionals, college financial aid administrators (FAAs).

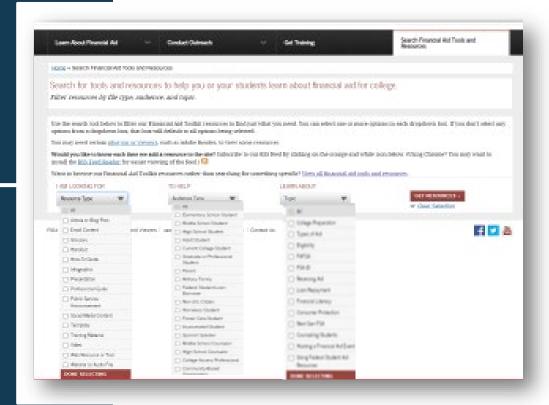
Our training takes the form of webinars, classroom training, summits, and an annual conference. Most of the content of the training for FAAs is quite technical and geared toward helping them administer the federal student aid programs at their schools.



TOOLKIT RESOURCE PAGE

SEARCH BY:

- RESOURCE TYPE
- AUDIENCE TYPE
- TOPIC





ADDITIONAL RESOURCES - FINANCIALAIDTOOLKIT.ED.GOV

FOR COUNSELORS, MENTORS AND COLLEGE ACCESS PROFESSIONALS

COLLEGE PREPARATION CHECKLISTS

COLLEGE NAVIGATOR

COLLEGE SCORECARD

LEARN ABOUT FEDERAL FINANCIAL AID PROCESS AND TERMS

LOAN REPAYMENT BASICS

RESOURCES FOR OUTREACH SUPPORT





REQUEST FOR PRESENTATION

LINK:

HTTPS://APP.SMARTSHEET.COM/B/FORM/E5628EAE00584951A208E94BBED572EB

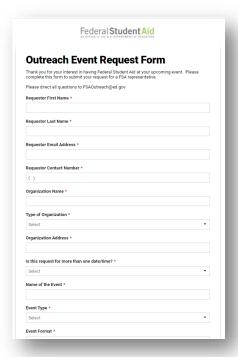
Choose Presenters

If you want to have one or more presentations at your event, you'll need presenters. Try the following:

- Depending on your level of comfort with the topic and with public speaking, you can be the presenter. Get tips
 on making a presentation about financial aid.
- Ask the admissions or financial aid staff at a local college if someone is available to speak.
- Find out if there's a college access organization near you that can provide an expert in the topic you want to feature. (Invite them to bring their students to your event so they can benefit as well.)

Interested in having someone from the Federal Student Aid Outreach Team at your upcoming event?

complete the Outreach Event Request Form if yo re interested in having someone from the Federal Student Aid notal aid, the FAFSA process, or loan repayment at your upcoming event. The Outreach Team will respond to let you know whether we can fulfill your request for a speaker.



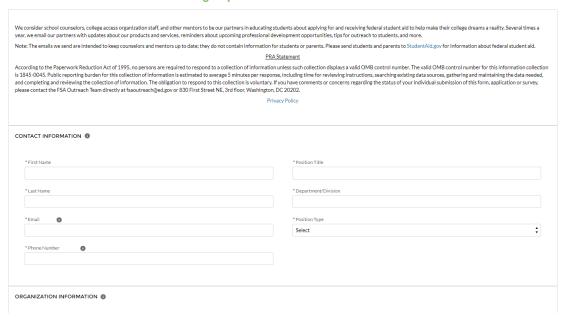


PARTNER EMAILS

LINK:

HTTPS://FSAPARTNERS.ED.GOV/S/

Sign Up to Receive Partner Emails



Federal Student Aid Tools & Resources

SOCIAL MEDIA



@FederalStudentAid



@FAFSA



Youtube.com/FederalStudentAid

STUDENTAID.GOV

STUDENTAID.GOV/CORONAVIRUS

EMAIL ANYTIME

CHAT WITH A LIVE AGENT

CALL US **1-800-4FED-AID 1-800-433-3243**

Hours of Operation

Monday–Friday 8 a.m.–11 p.m. Eastern time (ET)

Saturday–Sunday 11 a.m.–5 p.m. Eastern time (ET)

We are closed on federal holidays, the day after Thanksgiving and on December 24th.

We are open on New Year's Day, Martin Luther King Jr.'s Birthday, and Washington's Birthday from 11 a.m.–5 p.m. ET.

Hearing Impaired? TTY calls only. 1-800-730-8913



TRENDING TOPICS

- 01 WHAT ARE THE DEADLINES FOR FILLING OUT THE FAFSA? | FEDERAL STUDENT AID
- HOW DO I CORRECT MY FAFSA? | FEDERAL STUDENT AID
- WHY DO I HAVE TO SUBMIT MY 2017 TAX AND INCOME INFORMATION ON MY 2019–20 FAFSA FORM?
- 04 WHAT IF I FORGOT MY FSA ID USERNAME AND PASSWORD? | FEDERAL STUDENT AID
- HOW CAN MY PARENT FILL OUT THE FAFSA IF THEY CAN'T USE MY FSA ID? | FEDERAL STUDENT AID
- 06 WHICH FAFSA DO I NEED TO FILL OUT? | FEDERAL STUDENT AID
- 07 HOW CAN MY PARENT FILL OUT THE FAFSA IF THEY CAN'T USE MY FSA ID? | FEDERAL STUDENT AID
- 08 HOW DO I CORRECT MY FAFSA? | FEDERAL STUDENT AID



We would love to hear your feedback! https://www.surveymonkey.com/r/9KDC7PH

Questions?



Delaware Student Success

Federal Student Aid Partner Summit

September 16, 2020



delawarestudentsuccess.org

FAFSA Trends in Delaware

- Delaware was 8th in the nation for 2020-2021 FAFSA completion among 12th grade students
- 53% of Delaware public and charter school seniors completed a 2020-2021 FAFSA
- For the 2021-2022 academic year the FAFSA completion date for Delaware Higher Education Office scholarship is April 15, 2021, or earlier



FAFSA Support in Delaware

- For the 2020-2021 academic year Stand By Me will offer all of their FAFSA completion support services virtually
- You can visit their website to view and register for events:
- https://standbymede.org/stand-by-me-nexgen/collegefunding-project/
- FAFSA completion seminars, scholarship presentations will all be available online throughout the year
- Contact Sally Coonin at <u>sally@standbyme.org</u> for more information on actives for this year DELAWARE STUDENT

Delaware Scholarship Compendium

- The 2021-2022 Delaware Scholarship Compendium has been mailed to all Delaware public and Charter school students. Copies have also been mailed to schools and are available in both English and Spanish
- The online Delaware Scholarship Compendium is live: <u>http://scholarships.delawarestudentsuccess.org/</u>



Delaware Scholarships

 Students can apply online for scholarships and Incentive programs offered by the Delaware Higher Education Office (DHEO):

https://delawarestudentsuccess.org/state-aid/

 Students can create a DHEO Student Account through the link above and apply online once applications open

Scholarship Applications for Seniors

- Applications open December 1, 2020 and close on February 26, 2021
- B. Bradford Barnes Scholarship 1 awarded each year
- Charles L. Hebner Scholarship 2 awarded each year
- Herman M. Holloway Sr. Scholarship 1 awarded each year
 - All three memorial scholarships cover full tuition, fees, room, board and books at UD or DSU
- Diamond State Scholarship approximately 40 awarded each year, can be used at any college
 - Award amount is \$1,250 per year



Scholarship Incentive Program (ScIP)

- Approximately 1000 awarded each year at \$1,000 each
- There is now an online application for this award
 - FAFSA must be completed by April 15, 2021
 - All other application steps by June 15, 2021



Scholarship Applications

- Applications open on April 1, 2021 and close on June 4, 2021 for career specific Incentive Programs offered through the Delaware Higher Education Office
- To view all Delaware Higher Education Office scholarship criteria and application procedures visit: https://delawarestudentsuccess.org/state-aid/



Going Virtual for 2020!

- All College Application Month supports will be virtual for 2020
- In response to requests from school counselors, we are expanding our post-secondary supports to include more information on military, apprenticeships, and industry certifications



Framework for 2020

- Online Resources
 - DelawareStudentSuccess.org website
 - Delaware Student Success social media
- Webinars via Zoom
- Virtual Assistance



Online Resources

- Helpful documents for students and families (senior timeline, senior workbook, application fee waiver info, etc.)
- Links to useful tools for career and college exploration (Big Future, College Scorecard, Dept. of Labor, Adult Ed, etc.)
- Short animated videos on topics like SEED/Inspire, Academic Common Market, etc.
- Announcements and reminders of upcoming events social media
- Calendar of events featured on the website
- Hub for each DE IHE on the website
 - Virtual tour
 - College overview pdf
 - Application walkthrough and link to application

Webinars

Most webinars are for students and families.

Topics:

- Identifying interests and picking your best path to your career
- Preparing for applications components of an application
- How to write an effective essay
- Financial Aid FAFSA, scholarships, reviewing financial aid offers
- Military
- Apprenticeships
- Industry certifications
- Resumes, Interviews, & Cover Letters
- In-state IHEs

For counselors: writing effective letters of recommendations.

Virtual Assistance

Texting is Back!

- Managed by College Application Month Team
- Opt-in for high school students and parents to participate
- Next steps in planning for post-secondary
- Reminders about upcoming events
- Opportunity for students and parents to ask questions and receive real time answers



How will we communicate the resources available through this program?

- Using multiple streams of communication to reach students and parents:
 - Social Media
 - Delaware Student Success Website
 - School Counselors will share with students
 - IHE communications to prospective students
 - Online Calendar



Questions?

School Counselors – register in PDMS for re-licensure hours:

PDMS Course: FAFSA Summit

Course # 29381 Section: 55247



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DELAWARE STUDENT SUCCESS

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delawarestudentsuccess.org