2020 FSA Partner Summit Agenda

01 OPENING REMARKS & INTRODUCTIONS
02 FEDERAL STUDENT AID UPDATES
03 TRENDING TOPICS
04 STATE OF DELAWARE UPDATES
05 CLOSING REMARKS
FSA Partner Summit - Delaware
Agenda

01 FAFSA® UPDATES
02 FSA ID
03 FAFSA® ENHANCEMENTS AND NEW PRODUCTS
04 WEB UPDATES
05 MOBILE UPDATES
06 WHAT’S THE SCENARIO?
07 FSA RESOURCES
08 QUESTIONS & ANSWERS
Who Should Complete the FAFSA® Form?

Students Attending a College

Students Attending Graduate School

Adults Attending/Returning to a College
Who Should Complete the FAFSA® Form?

Students Pursuing a Vocational Credential

Students Enrolled in Online Courses

Students Pursuing Certificates
FAFSA® Updates
2021-22 FAFSA® Updates

The 2021-22 FAFSA® Form will launch October 1, 2020 and can be completed via FAFSA.gov or the MyStudentAid mobile app.
The answer to the “Did you/your parent file a Schedule 1 with the IRS Form 1040?” can now be transferred by the IRS if the user utilizes the IRS DRT.

The instructions on how to answer the Schedule 1 question in the event the applicant does not use the DRT have also been updated to provide additional clarity when answering the question.

Did (or will) you file a Schedule 1 with your 2019 tax return? Answer “No” if you did not file a Schedule 1 or only filed a Schedule 1 to report: unemployment compensation, educator expenses, IRA deduction, student loan interest deduction, Alaska Permanent Fund dividend, or virtual currency.
FSA ID
FSA ID

The FSA ID is a username and password combination. You use it to log into our websites and to electronically sign our forms.
FSA ID

HOW TO CREATE

Visit fsaid.ed.gov
Enter your email address
Create a username
Create a password
Enter your name, date of birth, and Social Security number
FSA ID

HOW TO CREATE

- Enter your mobile phone number
- Set up 4 challenge questions
- Read and accept the terms
- Verify your mobile phone number
- Verify your email address
WHO'S MY PARENT WHEN I FILL OUT THE FAFSA® FORM?

1. Dependent students are required to report parent information.

2. On your FAFSA® form, “PARENT” MEANS YOUR LEGAL (biological or adoptive) parents or stepparent, or a person that the state has determined to be your legal parent.
### WHOSE INFORMATION IS PROVIDED ON THE FAFSA®?

<table>
<thead>
<tr>
<th>PARENTS’ MARITAL STATUS:</th>
<th>PROVIDE INFORMATION FOR:</th>
</tr>
</thead>
<tbody>
<tr>
<td>MARRIED</td>
<td>Both of your parents</td>
</tr>
<tr>
<td>REMARRIED (AFTER BEING WIDOWED OR DIVORCED)</td>
<td>Parent and Stepparent</td>
</tr>
<tr>
<td>UNMARRIED AND BOTH LEGAL PARENTS LIVING TOGETHER</td>
<td>Both of your legal parents</td>
</tr>
<tr>
<td>NEVER MARRIED</td>
<td>The parent that you lived with most during the last 12 months. If you did not live with one parent more than the other, provide information about the parent who provided more financial support during the last 12 months, or during the most recent year that you received support from a parent.</td>
</tr>
<tr>
<td>DIVORCED OR SEPARATED</td>
<td>The parent that you lived with most during the last 12 months. If you did not live with one parent more than the other, provide information about the parent who provided more financial support during the last 12 months, or during the most recent year that you received support from a parent.</td>
</tr>
<tr>
<td>WIDOWED</td>
<td>Your parent</td>
</tr>
</tbody>
</table>
Continuous Enhancements

StudentAid.gov
INTEGRATED FAFSA® FORM INTO STUDENTAID.GOV

fafsa.gov
LAUNCHED MOBILE RESPONSIVE SITE

myStudentAid
RELEASED MYSTUDENTAID MOBILE APP
The new consolidated website providing one front end platform
Logging into an Account

LOGGING INTO their (FSA ID) page allows users to make their student aid account that they can use for FAFSA® and all student related items.
Personalized Dashboard

For students

Centralized hub for customer account information
LOAN SIMULATOR

A NEW TOOL TO HELP YOU MAKE DECISIONS ABOUT YOUR STUDENT LOANS.

Use it to find a repayment plan that meets your needs and goals or to decide whether to consolidate.

Loan simulator uses the most up-to-date information available about your federal student loans.
Annual Student Loan Acknowledgment

• Annual Student Loan Acknowledgment is one of the new consumer information tools available on StudentAid.gov for aid recipients to plan for education funding and loan repayment

• This tool provides fundamental information to new and continuing borrowers

• The Acknowledgment is currently available and is a requirement for borrowers in the 2021-22 award year
Web Updates
Updated Help Topics

Link: fafsa.gov

Many help topics on fafsa.gov referencing financial forms now feature images of those forms with relevant line numbers visually highlighted. For example:
ON SEPTEMBER 27, 2020, BEGINNING WITH THE 2021-22 APPLICATION CYCLE, FAFSA4CASTER WILL NO LONGER BE AVAILABLE.
Mobile Updates
Coming Soon: The myStudentAid mobile app will have an entirely new look and feel as well as multiple new features. The new app will provide a multitude of resources, however only the FAFSA® related features will be discussed in the following slides.

NEW FEATURES

DASHBOARD
Access various types of popular tasks and a personalized page to help users determine what actions to take.

AID SUMMARY
View federal student loan and grant history.
MYCHECKLIST
Provides users with guidance regarding student aid next steps.

MYFAFSA CHECKLIST
Views now show what role the user is logged in as.

PUSH NOTIFICATIONS
Now enabled.
UPDATED FEATURES

**FAFSA FORM**
Complete the FAFSA® form safely and securely from a mobile device.

**SETTINGS**
Edit/manage an account, using a username and password (FSA ID).

**NOTIFICATION CENTER**
View and manage notifications regarding student aid.

**PAYMENT VEHICLE ACCOUNT (PVA)**
Opt to receive financial aid refunds and manage other finances through a prepaid debit card. Available at select schools during pilot phase of program.
New Look and Feel

What's your date of birth? 12/01/1920

You told us you were born between 1900-1944. Please confirm that this is correct, or choose the correct birth year.

OK

Because you changed your personal identifiers (last name, first name, and/or date of birth), they no longer match what's recorded in your FSA ID account.

We saved your FAFSA® form, so you can either:

Go back and make sure that you provided the correct personal identifiers.

OR

Update your FSA ID and log back in to continue filling out your FAFSA® form.

E-mail Address
annabanana@gmail.com

Re-enter E-mail Address
annabanana@gmail.com
With the new Dashboard, users now have an updated way to access the FAFSA® form within the app along with the other features.
The FAFSA®-specific navigation in the app now appears as a separate menu when the user enters their FAFSA form instead of as part of the hamburger menu.
Household Information Updates

Do you or will you have children who will receive more than half of their support from you between July 1, 2020 and June 30, 2021?

- Yes
- No

How many children will receive more than half of their support from you between July 1, 2020 and June 30, 2021?

1

Continue
Household Information Updates

THE HOUSEHOLD INFORMATION PAGE HAS MULTIPLE UPDATES:

- **THE USER** will now be able to see a table that summarizes the student and parent household total size and members on the Household Information views.

- **THE ‘NUMBER IN COLLEGE’ QUESTION** has been moved to the Household Information view where this table displays, and the wording has changed.
WHAT’S THE SCENARIO?
SCENARIO 1

TRUE OR FALSE

THERE IS A DEADLINE TO COMPLETE THE FAFSA®.

TRUE.

THE DEADLINE TO COMPLETE THE 2020 – 21 FAFSA® IS JUNE 30, 2021
SCENARIO 2

TRUE OR FALSE

ONCE MY FAFSA® IS PROCESSED, I CAN NOT UPDATE ANY INFORMATION

FALSE.

ONCE THE FAFSA IS PROCESSED, STUDENTS CAN UPDATE THE INFORMATION ON THE FAFSA® AND SHOULD INFORM THE COLLEGE OR UNIVERSITY THAT THEY HAVE BEEN ACCEPTED INTO.
SCENARIO 3

TRUE OR FALSE

I NEED TO SUBMIT MY 2019 TAX AND INCOME INFORMATION ON THE 2020 – 21 FAFSA®

FALSE.

ONLY TAX AND INCOME INFORMATION FROM 2018 IS REQUIRED. IF THE INFORMATION HAS CHANGED, STUDENTS SHOULD CONTACT THE COLLEGE OR UNIVERSITY THAT THEY HAVE BEEN ACCEPTED OR ENROLLED INTO.
SCENARIO 4

TRUE OR FALSE

ONE OF MY PARENTS PASSED AWAY WITHIN THE LAST SIX MONTHS, I SHOULD ENSURE ONLY MY 2021 – 22 REFLECTS THAT.

FALSE.

THE STUDENT SHOULD CONTACT THE FINANCIAL AID OFFICE AT THE COLLEGE OR UNIVERSITY THAT THEY HAVE BEEN ACCEPTED OR ENROLLED INTO REGARDING THE 2020 – 21 FAFSA® AS WELL.
SCENARIO 5

TRUE OR FALSE

I CAN ADD AS MANY COLLEGES TO EACH PROCESSED FAFSA® FORM AS NEEDED.

TRUE.

ONCE A FAFSA IS PROCESSED STUDENTS CAN UPDATE THEIR LIST OF SCHOOLS AND SUBMIT THE FAFSA® FORM AGAIN FOR PROCESSING.
FSA RESOURCES
FINANCIAL AID TOOLKIT

https://financialaidtoolkit.ed.gov/
Learn what’s new with the FAFSA® process and materials.

Find the latest Free Application for Federal Student Aid (FAFSA®) news and documents.

Wondering what’s planned for the upcoming FAFSA® season? Or when that important document will be ready so you can use it with your students? You’ve come to the right place.

- FAFSA® News and Enhancements
  - Changes on the 2021–22 FAFSA® Form
  - Availability of FAFSA® Materials and Websites
    - 2021–22 FAFSA® Materials and Websites
    - 2020–21 FAFSA® Materials and Websites

FAFSA® News and Enhancements

In the following sections of this page, you’ll find the latest scoop on enhancements to the current FAFSA forms or plans for next year’s FAFSA form.

Note: We’d like to request that you encourage students and parents to create FSA IDs as soon as possible, especially if they think the Social Security Administration might have incorrect information for them in its files. Send students and parents to StudentAid.gov/fsaid/create-account to create an FSA ID. Meanwhile, we’ve developed several resources to help you get the word out about the FSA ID.
Changes on the 2021–22 FAFSA® Form

https://financialaidtoolkit.ed.gov/tk/learn/fafsa/updates.jsp

Changes on the 2021–22 FAFSA® Form

The 2021–22 FAFSA changes include the following:

• The income threshold for an automatic zero Expected Family Contribution (EFC) increased from $26,000 to $27,000 for the 2021–22 award year.

• When students and parents use the IRS Data Retrieval Tool (DRT), the IRS DRT will now transfer information about whether they filed a Schedule 1. The answer will be based on all current exceptions for filing a Schedule 1. The transferred data for the Schedule 1 fields will be masked.

• For students and parents who don’t use the IRS DRT, the Schedule 1 help topics will be updated to include all current exceptions for filing a Schedule 1. "Capital Gains" has been removed as an exception and "Virtual Currency" has been added as an exception.

• Many FAFSA help topics referencing financial forms now feature images of those forms with relevant line numbers highlighted.

Tell your students: the first F in "FAFSA" stands for "free!" There are websites at which students can get help filing the FAFSA® form for a fee. These sites are not affiliated with or endorsed by the U.S. Department of Education (ED). We urge you to advise your students not to pay these sites for assistance that is provided for free at ED's website.

Availability of FAFSA® Materials and Websites

FAFSA documents and websites become available throughout the late summer and early fall. Keep up with anticipated availability here.
## 2021–22 FAFSA® Materials and Websites

<table>
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<tr>
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<tbody>
<tr>
<td>fafsa.gov</td>
<td>Oct. 1, 2020</td>
</tr>
<tr>
<td>PDF FAFSA form (English and Spanish)</td>
<td>Early October 2020</td>
</tr>
<tr>
<td>FAFSA on the Web Worksheet PDF (English and Spanish)</td>
<td>Early October 2020</td>
</tr>
<tr>
<td>Student Aid Report sample (English and Spanish)</td>
<td>October 2020</td>
</tr>
<tr>
<td>SAR Acknowledgement sample (English and Spanish)</td>
<td>October 2020</td>
</tr>
<tr>
<td>FAFSA demo site updated for 2021–22</td>
<td>Sept. 30, 2020</td>
</tr>
<tr>
<td>fafsa.gov screen shots (aka “fafsa.gov Preview Presentation”)</td>
<td>Available now</td>
</tr>
<tr>
<td>myFAFSA Preview Presentation (screen shots)</td>
<td>Early September 2020</td>
</tr>
<tr>
<td>EFC Formula Guide</td>
<td>Available now</td>
</tr>
<tr>
<td>FAFSA summary of changes (Summary of Changes for the Application Processing System)</td>
<td>Available now</td>
</tr>
<tr>
<td>Federal School Code List (English and Spanish)</td>
<td>Updated quarterly (2/1, 5/1, 8/1, 11/1)</td>
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# FAFSA® Materials and Websites

https://financialaidtoolkit.ed.gov/tk/learn/fafsa/updates.jsp

## 2020–21 FAFSA® Materials and Websites

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<tr>
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FAFSA® Demo Site

https://fafsademo.test.ed.gov/webdemo.htm
Federal Student Aid provides up-to-date digital and social media content that you can use and share with students and parents.
Federal Student Aid conducts training for counselors, mentors, college access professionals, college financial aid administrators (FAAs).

Our training takes the form of webinars, classroom training, summits, and an annual conference. Most of the content of the training for FAAs is quite technical and geared toward helping them administer the federal student aid programs at their schools.
TOOLKIT RESOURCE PAGE

SEARCH BY:

• RESOURCE TYPE
• AUDIENCE TYPE
• TOPIC
ADDITIONAL RESOURCES - FINANCIALAIDTOOLKIT.ED.GOV
FOR COUNSELORS, MENTORS AND COLLEGE ACCESS PROFESSIONALS

COLLEGE PREPARATION CHECKLISTS

COLLEGE NAVIGATOR

COLLEGE SCORECARD

LEARN ABOUT FEDERAL FINANCIAL AID PROCESS AND TERMS

LOAN REPAYMENT BASICS

RESOURCES FOR OUTREACH SUPPORT
REQUEST FOR PRESENTATION

LINK: HTTPS://APP.SMARTSHEET.COM/B/FORM/E5628EAE00584951A208E94BBED572EB

Choose Presenters
If you want to have one or more presentations at your event, you'll need presenters. Try the following:

- Depending on your level of comfort with the topic and with public speaking, you can be the presenter. Get tips on making a presentation about financial aid.
- Ask the admissions or financial aid staff at a local college if someone is available to speak.
- Find out if there's a college access organization near you that can provide an expert in the topic you want to feature. Invite them to bring their students to your event so they can benefit as well.

Interested in having someone from the Federal Student Aid Outreach Team at your upcoming event?

Complete the Outreach Event Request Form if you are interested in having someone from the Federal Student Aid Outreach Team talk about financial aid, the FAFSA process, or loan repayment at your upcoming event. The Outreach Team will respond to let you know whether we can fulfill your request for a speaker.
PARTNER EMAILS

LINK: HTTPS://FSAPARTNERS.ED.GOV/S/
Federal Student Aid Tools & Resources

SOCIAL MEDIA

@FederalStudentAid

@FAFSA

Youtube.com/FederalStudentAid

STUDENTAID.GOV

STUDENTAID.GOV/CORONAVIRUS

EMAIL ANYTIME

CHAT WITH A LIVE AGENT

CALL US 1-800-4FED-AID
           1-800-433-3243

Hours of Operation

Monday–Friday
8 a.m.–11 p.m. Eastern time (ET)
Saturday–Sunday
11 a.m.–5 p.m. Eastern time (ET)

We are closed on federal holidays,
the day after Thanksgiving and on
December 24th.

We are open on New Year’s Day,
Martin Luther King Jr.’s Birthday,
and Washington’s Birthday from 11
a.m.–5 p.m. ET.

Hearing Impaired?
TTY calls only.
1-800-730-8913
TRENDING TOPICS

01 WHAT ARE THE DEADLINES FOR FILLING OUT THE FAFSA? | FEDERAL STUDENT AID
02 HOW DO I CORRECT MY FAFSA? | FEDERAL STUDENT AID
03 WHY DO I HAVE TO SUBMIT MY 2017 TAX AND INCOME INFORMATION ON MY 2019–20 FAFSA FORM?
04 WHAT IF I FORGOT MY FSA ID USERNAME AND PASSWORD? | FEDERAL STUDENT AID
05 HOW CAN MY PARENT FILL OUT THE FAFSA IF THEY CAN'T USE MY FSA ID? | FEDERAL STUDENT AID
06 WHICH FAFSA DO I NEED TO FILL OUT? | FEDERAL STUDENT AID
07 HOW CAN MY PARENT FILL OUT THE FAFSA IF THEY CAN'T USE MY FSA ID? | FEDERAL STUDENT AID
08 HOW DO I CORRECT MY FAFSA? | FEDERAL STUDENT AID
We would love to hear your feedback!

https://www.surveymonkey.com/r/9KDC7PH
Questions?
FAFSA Trends in Delaware

- Delaware was 8th in the nation for 2020-2021 FAFSA completion among 12th grade students.

- 53% of Delaware public and charter school seniors completed a 2020-2021 FAFSA.

- For the 2021-2022 academic year the FAFSA completion date for Delaware Higher Education Office scholarship is April 15, 2021, or earlier.
FAFSA Support in Delaware

- For the 2020-2021 academic year Stand By Me will offer all of their FAFSA completion support services virtually.

- You can visit their website to view and register for events:
  - https://standbymede.org/stand-by-me-nexgen/college-funding-project/

- FAFSA completion seminars, scholarship presentations will all be available online throughout the year.

- Contact Sally Coonin at sally@standbyme.org for more information on actives for this year.
The 2021-2022 Delaware Scholarship Compendium has been mailed to all Delaware public and Charter school students. Copies have also been mailed to schools and are available in both English and Spanish.

The online Delaware Scholarship Compendium is live: http://scholarships.delawarestudentsuccess.org/
Delaware Scholarships

- Students can apply online for scholarships and Incentive programs offered by the Delaware Higher Education Office (DHEO): https://delawarestudentsuccess.org/state-aid/

- Students can create a DHEO Student Account through the link above and apply online once applications open
Scholarship Applications for Seniors

• Applications open December 1, 2020 and close on February 26, 2021
• B. Bradford Barnes Scholarship - 1 awarded each year
• Charles L. Hebner Scholarship - 2 awarded each year
• Herman M. Holloway Sr. Scholarship - 1 awarded each year
  • All three memorial scholarships cover full tuition, fees, room, board and books at UD or DSU
• Diamond State Scholarship - approximately 40 awarded each year, can be used at any college
  • Award amount is $1,250 per year
Scholarship Incentive Program (ScIP)

- Approximately 1000 awarded each year at $1,000 each
- There is now an online application for this award
  - FAFSA must be completed by April 15, 2021
  - All other application steps by June 15, 2021
Scholarship Applications

- Applications open on April 1, 2021 and close on June 4, 2021 for career specific Incentive Programs offered through the Delaware Higher Education Office

- To view all Delaware Higher Education Office scholarship criteria and application procedures visit: https://delawarestudentsuccess.org/state-aid/
Going Virtual for 2020!

• All College Application Month supports will be virtual for 2020

• In response to requests from school counselors, we are expanding our post-secondary supports to include more information on military, apprenticeships, and industry certifications
Framework for 2020

• Online Resources
  • DelawareStudentSuccess.org website
  • Delaware Student Success social media

• Webinars via Zoom

• Virtual Assistance
Online Resources

- Helpful documents for students and families (senior timeline, senior workbook, application fee waiver info, etc.)
- Links to useful tools for career and college exploration (Big Future, College Scorecard, Dept. of Labor, Adult Ed, etc.)
- Short animated videos on topics like SEED/Inspire, Academic Common Market, etc.
- Announcements and reminders of upcoming events – social media
- Calendar of events featured on the website
- Hub for each DE IHE on the website
  - Virtual tour
  - College overview pdf
  - Application walkthrough and link to application
Webinars

Most webinars are for students and families.
Topics:

- Identifying interests and picking your best path to your career
- Preparing for applications – components of an application
- How to write an effective essay
- Financial Aid – FAFSA, scholarships, reviewing financial aid offers
- Military
- Apprenticeships
- Industry certifications
- Resumes, Interviews, & Cover Letters
- In-state IHEs

For counselors: writing effective letters of recommendations

delawarestudentsuccess.org
Virtual Assistance

Texting is Back!

- Managed by College Application Month Team
- Opt-in for high school students and parents to participate
- Next steps in planning for post-secondary
- Reminders about upcoming events
- Opportunity for students and parents to ask questions and receive real time answers
How will we communicate the resources available through this program?

- Using multiple streams of communication to reach students and parents:
  - Social Media
  - Delaware Student Success Website
  - School Counselors will share with students
  - IHE communications to prospective students
  - Online Calendar
Questions?

School Counselors – register in PDMS for re-licensure hours:
PDMS Course: FAFSA Summit
Course # 29381  Section: 55247
Juliet Murawski
Higher Education Office
juliet.murawski@doe.k12.de.us

Karen Keegan
Higher Education Office
karen.keegan@doe.k12.de.us

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From University of Delaware’s Institute for Public Administration:

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Rachel Widom
rwidom@udel.edu

delawarestudentsuccess.org